



Peoples Health Choices 65-02 HMO-POS H1961-014-002

This plan is available in St. Tammany, Tangipahoa and Washington parishes.

Peoples Health Complete Care LA-6 HMO-POS C-SNP H1961-023-000

This plan is available in Acadia, Allen, Avoyelles, Beauregard, Bienville, Bossier, Caddo, Calcasieu, Caldwell, Cameron, Catahoula, Claiborne, Concordia, DeSoto, East Carroll, Evangeline, Franklin, Grant, Iberia, Jackson, Jefferson Davis, Lafayette, LaSalle, Lincoln, Madison, Morehouse, Natchitoches, Ouachita, Rapides, Red River, Richland, Sabine, St. Landry, St. Martin, St. Tammany, Tangipahoa, Tensas, Union, Vermilion, Vernon, Washington, Webster, West Carroll and Winn parishes.

- Peoples Health Choices PPO H4544-001
- Peoples Health Patriot PPO MA-Only H4544-002

These plans are available statewide.



# Live your best life with Peoples Health.

Peoples Health is the choice of more than 110,000 people with Medicare in Louisiana. Founded in 1994 by medical providers and physicians, we focus on one thing: helping people with Medicare enjoy the best health possible.

Today, Peoples Health is part of the UnitedHealthcare® family of plans. Peoples Health has a long history of caring, compassionate, one-on-one service for our plan members. That commitment remains.

### **Peoples Health plan types**

**Peoples Health HMO-POS\*** (Health Maintenance Organization) plans feature coordinated care through our extensive network of providers. Most of these plans include Part D drug coverage.

**Peoples Health HMO-POS\* C-SNPs** (Chronic Condition Special Needs Plans) are designed for people with diabetes, cardiovascular disease or chronic heart failure, and include benefits and services tailored to support these conditions.

**Peoples Health PPO** (Preferred Provider Organization) plans let you choose in- or out-of-network providers. In most cases, you'll have lower out-of-pocket costs for services received in-network. We offer two PPO options, one with Part D drug coverage and one without.

**Peoples Health HMO-POS\* D-SNPs** (Health Maintenance Organization Dual-Eligible Special Needs Plans) are covered in a separate booklet. These plans are available to people who have both Medicare and Medicaid. If you have both Medicare and medical assistance from the state, ask about our D-SNP options. You may be entitled to additional benefits.

<sup>\*</sup>Point-of-service (POS) option allows out-of-network dental services. Those out-of-network services may have a higher cost to members. Dental coverage maximums vary by plan.

## **Peoples Health + UnitedHealthcare**



Since joining the UnitedHealthcare family, we've been able to expand many benefits and services. Members of the Peoples Health plans described in this booklet can enjoy:



**UCard**—Get simplified access to care and benefits through your member ID card. Most Peoples Health plans offer an allowance for purchasing over-the-counter items. The allowance is loaded onto your member ID card, called a UCard. You can use this allowance to purchase covered items. Your UCard also lets you access your fitness benefit. No need to carry a separate fitness center membership card.



**UnitedHealth Passport® program**—Peoples Health has always offered worldwide emergency and urgent care coverage. Through the Passport program, you can also access plan-covered services while traveling outside your plan service area in the United States. The Passport program lets you access covered services with participating providers in the Passport service area at in-network costs.

Still, the best part is this: As a Peoples Health plan member, you enjoy the quality that comes from people who really care. Peoples Health is a company born and raised in Louisiana, and our members have been our neighbors, our friends and our family. It's simple. We want you to enjoy the best health possible.

_	pare Key Benefits ethe plan that fits eeds.	Choices 65-02 (HMO-POS)	Complete Care LA-6 (HMO-POS C-SNP)	Choices (PPO)	<b>Patriot</b> (PPO MA-Only)
<b>\$</b>	Part B Premium Give Back	N/A	N/A	N/A	<b>\$110</b> /Month Back to You
<b>O</b>	\$0 Primary Care Visits	Yes	Yes	Yes (from network providers)	<b>Yes</b> (from network providers)
	Out-of-Network Coverage	Dental Only	Dental Only	Yes	Yes
	Over-the-Counter Items Allowance	<b>\$55</b> /Quarter to Spend	<b>\$58</b> /Month to Spend	<b>\$40</b> /Quarter to Spend	<b>\$50</b> /Quarter to Spend
R	Part D Prescription Drug Coverage	Yes	Yes	Yes	No
	UnitedHealth Passport	Yes	Yes	Yes	Yes

For Peoples Health Complete Care LA-6 (HMO-POS C-SNP): Individuals must have diabetes, cardiovascular disease or chronic heart failure to be eligible to enroll in this plan.

- Peoples Health Choices 65-02 HMO-POS
- Peoples Health Complete Care LA-6 HMO-POS C-SNP

For Peoples Health Complete Care LA-6 (HMO-POS C-SNP): Individuals must have diabetes, cardiovascular disease or chronic heart failure to be eligible to enroll in this plan.

	Choices 65-02 (HMO-POS)	Complete Care LA-6 (HMO-POS C-SNP)		
Monthly Plan Premium	\$0	\$0		
Maximum Out-of-Pocket Costs	\$4,900	\$6,700		
Doctor Visits	'			
Primary Care Provider Visit	\$0	\$0		
Specialist Visit	\$40	\$25		
Telehealth Visit	\$0	\$0		
Preventive Care*				
Pap Smears, Pelvic Exams, Mammograms	<b>\$0</b>	\$0		
Prostate & Colorectal Cancer Screenings	\$0	\$0		
Bone Mass Measurement	\$0	\$0		
Vaccinations (COVID-19, flu, pneumonia, hepatitis B)	\$0	\$0		
Labs & Tests*				
Lab Services	\$0	\$0		
Diagnostic Procedures/Tests	\$30	\$35		
X-rays	\$20	\$35		
Advanced Imaging (MRI, MRA, CT, CTA, PET scans, etc.)	\$240	\$250		
Outpatient Surgery				
Surgery (outpatient hospital)	\$205	\$245		
Surgery (ambulatory surgical center)	\$205	\$245		
Inpatient Hospital Care per Admission				
Inpatient Deductible	\$0	\$0		
Inpatient Stay per Day	<b>\$205</b> days 1-10 <b>\$0</b> days 11+	<b>\$245</b> days 1-10 <b>\$0</b> days 11+		
Home Health & Skilled Nursing Facility Care				
Home Health Care	\$0	\$0		
Skilled Nursing Facility Care per Day (semiprivate room and board)	<b>\$0</b> days 1-20 <b>\$203</b> days 21-100	<b>\$0</b> days 1-20 <b>\$203</b> days 21-100		
Worldwide Emergency Care, Urgent Care and Emergency Transportation				
Emergency Care	<b>\$125</b>	<b>\$125</b>		
Urgently Needed Care	\$55	\$55		
Emergency Ambulance Services (per one-way trip, ground or air)	\$235	\$200		
Emergency or Urgent Care Outside U.S.	\$0	\$0		

<sup>\*</sup>Office visit copay may apply.

<sup>&</sup>lt;sup>†</sup>Emergency care copay waived if admitted to inpatient hospital care within 24 hours for the same condition

Outpatient Services & Supplies		
Occupational, Physical or Speech Therapy Visit	\$25	\$20
Durable Medical Equipment - DME (wheelchairs, oxygen, etc.)	20% coinsurance	20% coinsurance
Diabetes Monitoring Supplies (DME provider or network retail pharmacy)	\$0	<b>\$0</b>
Mental Health & Substance Abuse Treatment		
Inpatient Mental Health Care (per day)	<b>\$205</b> days 1-10 <b>\$0</b> days 11-90	<b>\$245</b> days 1-10 <b>\$0</b> days 11-90
Outpatient Mental Health Visit	<b>\$15</b> group	<b>\$15</b> group
Substance Abuse Treatment Visit	<b>\$25</b> individual	<b>\$25</b> individual
Additional Benefits Not Covered by Medicare		
Allowance for Over-the-Counter Health & Wellness Items	<b>\$55</b> /quarter	N/A
Allowance for Food and Over-the-Counter Health & Wellness Items	N/A	\$58/month
Meals After Inpatient Hospital Stay (up to 28 meals over 14 days)	\$0	\$0
Routine Eye Exam (one per year)	\$0	\$0
Eyeglass Lenses (every two years)	\$0-\$153	\$0-\$153
Frames or Contact Lenses (every two years)	<b>\$250</b> allowance	<b>\$300</b> allowance
Routine Hearing Exam (one per year)	\$0	\$0
Hearing Aids (up to two per year; includes OTC and prescription	Prescription: <b>\$199-\$1,249</b>	Prescription: <b>\$199-\$1,249</b>
hearing aids; cost listed is per hearing aid)	OTC: <b>\$99-\$829</b>	OTC: <b>\$99-\$829</b>
Dental - Preventive <sup>‡</sup> (oral exams, cleanings and X-rays)	\$0	\$0
Platinum Dental Rider for Comprehensive Services	N/A	<b>\$54</b> /month
Dental - Comprehensive/Restorative*	\$0	\$0
Dental - Bridges or Dentures <sup>‡</sup>	<b>50%</b> coinsurance	<b>50%</b> coinsurance
Dental - Coverage Maximum	\$1,500	\$1,500
Respite Care (12 sessions per year for members with dementia, including Alzheimer's disease)	\$0	<b>\$</b> 0
Fitness Benefit	\$0	\$0

#### Part D Prescription Drug Coverage

	Choices 65-02		Complete Care LA-6	
Deductible Stage	<b>\$255</b> deductible for tiers 3-5		<b>\$255</b> deductib	ole for tiers 3-5
Initial Coverage Stage	30-Day Supply	100-Day Supply	30-Day Supply	100-Day Supply
Tier1	\$0	\$0	\$0	\$0
Tier 2	\$5	<b>\$0</b> preferred mail order	\$10	<b>\$0</b> preferred mail order
Tier 3	\$47	\$141	\$47	\$141
Tier 4	\$100	30-day supply only	\$100	30-day supply only
Tier 5	<b>30%</b> coinsurance	30-day supply only	<b>30%</b> coinsurance	30-day supply only

If you have a limited income, you may be eligible for Medicare's Extra Help program. It could lower your costs for prescription drugs. Ask us about eligibility.

<sup>&</sup>lt;sup>†</sup>Out-of-network dental services may have higher member costs.

- Peoples Health Choices PPO
- Peoples Health Patriot PPO MA-Only

	<b>Choices</b> (PPO)	<b>Patriot</b> (PPO MA-Only)	Choices (PPO) & Patriot (PPO)	
	In-Ne	etwork	Out-of-Network	
Monthly Plan Premium	\$0	\$0	N/A	
Part B Premium Give Back (amount paid by Peoples Health)	N/A	<b>\$110</b> /month ( <b>\$1,320</b> /year)	N/A	
Maximum Out-of-Pocket Costs	<b>\$6,700</b> in-network;	<b>\$10,100</b> combined in-	and out-of-network	
Doctor Visits				
Primary Care Provider Visit	\$0	<b>\$0</b>	\$20	
Specialist Visit	\$35	\$55	<b>\$60</b> Choices	
Medicare-Covered Chiropractic Visit	\$20	\$20	<b>\$70</b> Patriot	
Telehealth Visit	\$0	\$0	Costs vary*	
Preventive Care <sup>†</sup>				
Pap Smears, Pelvic Exams, Mammograms	\$0	<b>\$0</b>	<b>30%</b> coinsurance	
Prostate & Colorectal Cancer Screenings	\$0	<b>\$0</b>	<b>30%</b> coinsurance	
Bone Mass Measurement	\$0	<b>\$0</b>	<b>30%</b> coinsurance	
Vaccinations (COVID-19, flu, pneumonia, hepatitis B)	<b>\$0</b>	\$0	<b>\$0</b>	
Labs & Tests <sup>†</sup>				
Lab Services	\$0	\$0	\$0	
Diagnostic Procedures/Tests	\$50	\$50	<b>30%</b> coinsurance	
X-rays	\$35	\$25	<b>\$40</b> Choices <b>\$30</b> Patriot	
Advanced Imaging (MRI, MRA, CT, CTA, PET scans, etc.)	\$240	\$250	<b>30%</b> coinsurance	
Outpatient Surgery				
Surgery (outpatient hospital or ambulatory surgical center)	\$225	\$295	<b>30%</b> coinsurance	
Inpatient Hospital Care per Admission				
Inpatient Deductible	\$0	\$0	\$0	
Inpatient Stay per Day	<b>\$225</b> days 1-7 <b>\$0</b> days 8+	<b>\$295</b> days 1-6 <b>\$0</b> days 7+	<b>30%</b> coinsurance per admission	
Home Health & Skilled Nursing Facility Care				
Home Health Care	\$0	\$0	<b>50%</b> coinsurance	
Skilled Nursing Facility Care per Day (semiprivate room and board)	<b>\$0</b> days 1-20 <b>\$203</b> days 21-100	<b>\$0</b> days 1-20 <b>\$203</b> days 21-100	<b>\$225</b> days 1-100	
Worldwide Emergency Care, Urgent Care and Emergency Transportation <sup>∗</sup>				
Emergency Care	<b>\$125</b>	<b>\$125</b>	<b>\$125; \$0</b> worldwide	
Urgently Needed Care	\$55	\$55	<b>\$55; \$0</b> worldwide	
Emergency Ambulance Services (per one-way trip, ground or air)	\$290	\$275	<b>\$290</b> Choices <b>\$275</b> Patriot	

<sup>\*</sup> For primary care provider and specialist telehealth visits, in-office visit costs apply.

<sup>&</sup>lt;sup>†</sup>Office visit copay may apply.

<sup>\*</sup> Emergency care copay waived if admitted to inpatient hospital care within 24 hours for the same condition.

Outpatient Services & Supplies			
Occupational Therapy Visit	\$30	\$45	<b>\$60</b> Choices
Physical or Speech Therapy Visit	\$30	\$50	<b>\$70</b> Patriot
Durable Medical Equipment - DME (wheelchairs, oxygen, etc.)	20% coinsurance	20% coinsurance	<b>50%</b> coinsurance
Diabetes Monitoring Supplies (DME provider or retail pharmacy)	<b>\$0</b>	<b>\$0</b>	<b>50%</b> coinsurance
Mental Health & Substance Abuse Treatment			
Inpatient Mental Health Care (per day)	<b>\$225</b> days 1-4 <b>\$0</b> days 5-90	<b>\$295</b> days 1-6 <b>\$0</b> days 7-90	<b>30%</b> coinsurance per admission
Outpatient Mental Health Visit and Substance Abuse Treatment Visit	<b>\$15</b> group <b>\$25</b> individual	<b>\$15</b> group <b>\$25</b> individual	<b>\$30</b> group <b>\$40</b> individual

Additional Benefits Not Covered by Medicare	Choices (PPO)	<b>Patriot</b> (PPO MA-Only)
Allowance for Over-the-Counter Health & Wellness Items	<b>\$40</b> /quarter	<b>\$50</b> /quarter
Meals After Inpatient Hospital Stay (up to 28 meals over 14 days)	<b>\$0</b>	\$0
Routine Eye Exam (one per year)§	\$0	<b>\$</b> 0
Eyeglass Lenses (every two years)	\$0-\$153	\$0-\$153
Frames or Contact Lenses (every two years)	\$300 allowance	\$250 allowance
Routine Hearing Exam (one per year)§	\$0	\$0
Hearing Aids (up to two per year; includes OTC and prescription hearing	Prescription: <b>\$199-\$1,249</b>	Prescription: <b>\$199-\$1,249</b>
aids; cost listed is per hearing aid)	OTC: <b>\$99-\$829</b>	OTC: <b>\$99-\$829</b>
Dental - Preventive§ (oral exams, cleanings and X-rays)	\$0	\$0
Platinum Dental Rider for Comprehensive Services	<b>\$54</b> /month	N/A
Dental - Comprehensive/Restorative <sup>§</sup>	\$0	<b>\$0</b>
Dental - Bridges or Dentures <sup>§</sup>	<b>50%</b> coinsurance	<b>50%</b> coinsurance
Dental - Coverage Maximum	\$1,500	\$2,000
Fitness Benefit	<b>\$</b> 0	\$0

#### Part D Prescription Drug Coverage

	CI			
Deductible Stage	<b>\$420</b> deduc	<b>\$420</b> deductible for tiers 3-5		
Initial Coverage Stage	30-Day Supply	100-Day Supply	Part D drug	
Tier1	<b>\$</b> 0	\$0	coverage not offered	
Tier 2	\$10	<b>\$0</b> preferred mail order	with Peoples	
Tier 3	\$47	\$141	Health Patriot.	
Tier 4	\$100	30-day supply only		
Tier 5	28% coinsurance	30-day supply only		

If you have a limited income, you may be eligible for Medicare's Extra Help program. It could lower your costs for prescription drugs. Ask us about eligibility.

<sup>§</sup> Out-of-network services may have higher member costs.



For more information on Medicare or our plan benefits, call toll-free:

1-855-812-1890 (TTY: 711)

Daily: 7 a.m. to 10 p.m. Asistencia disponible en español.

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Scan the QR code to learn more.

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies. For Medicare Advantage Plans: A Medicare Advantage organization with a Medicare contract. For Dual Special Needs Plans: A Medicare Advantage organization with a Medicare contract and a contract with the State Medicaid Program. Enrollment in the plan depends on the plan's contract renewal with Medicare. Out-of-network/noncontracted providers are under no obligation to treat Peoples Health members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. Contact the plan for more information. For Peoples Health Complete Care LA-6 (HMO-POS C-SNP): The healthy food benefit is a special supplemental benefit only available to chronically ill enrollees with a qualifying condition, such as diabetes, chronic heart failure and/or cardiovascular disorders, and who also meet all applicable plan coverage criteria. Contact us for details. Y0066\_25PHAEPMemQG\_C6502\_CCLA6\_PPO\_M 09/24